How to Connect a Windows Device to the UNT Wi-Fi Network

These steps apply to Windows 10 and Windows 11.
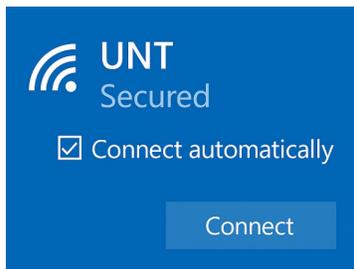Menu wording may vary slightly between versions, but the workflow is the same.

1. Open Wi-Fi Settings

1. Click the **Network / Wi-Fi icon** in the taskbar (bottom-right).
2. Ensure **Wi-Fi** is turned **On**.
3. Click **Network & Internet settings** if needed.

2. Select the "UNT" Network

In the list of available networks, click **UNT**, select connect automatically, then click **Connect**.

3. Enter UNT Credentials

When prompted, enter:

- **Username:** Your **UNT EUID**
- **Password:** Your **UNT EUID Password**

Do not select use my Windows user account.

Click **OK** or **Next**.

If a certificate warning appears:

- Click **Connect** or **Accept** to trust the authentication server certificate
  (This is normal for WPA2-Enterprise networks.)

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4. Connect

Windows will run 802.1X authentication using your EUID credentials.
Once connected, you will see **Connected** under the UNT network name.
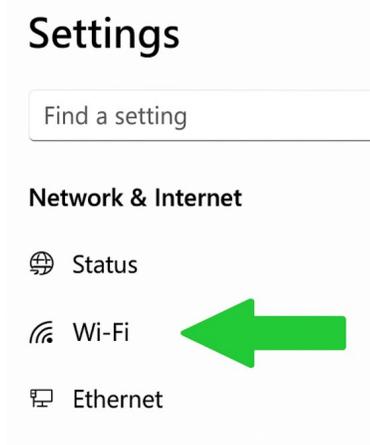
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5. Verify You're Connected

Look for:

- A **Wi-Fi icon** in the taskbar showing active signal
- **Status: Connected** next to **UNT** in your Wi-Fi list

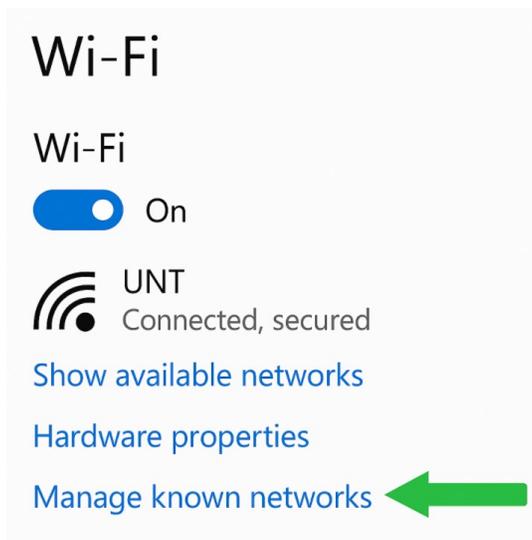# 6. If You Cannot Connect: Forget the Network and Try Again

If Windows repeatedly prompts for your password, fails to connect, or gets stuck on "Checking network requirements," clearing the saved UNT profile usually fixes it.

Forget the UNT Network

1. Open **Settings** → **Network & Internet** → **Wi-Fi**

2. Click **Manage known networks**

3. Find **UNT** in the list
4. Click **UNT** → **Forget**

Restart the Login Process

1. Return to **Settings → Wi-Fi** or click the Wi-Fi icon again
2. Toggle **Wi-Fi Off**, then **On**
3. Select **UNT**
4. Re-enter your:
   - **EUID username**
   - **EUID password**
5. Accept or **trust the certificate** if prompted

This resets cached credentials and security settings, resolving most authentication issues.